

STATE OF NEW MEXICO **Taxation and Revenue Department**

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DIVISIONS

Office of the Secretary (505) 827-0341 Administrative Services (505) 827-0369 Audit and Compliance (505) 827-0900 Motor Vehicle (505) 827-2296 Property Tax (505) 827-0870 Revenue Processing

(505) 827-0800 **Tax Fraud Investigations** (505) 841-6544

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Contact: S.U. Mahesh (505) 490-0976

Susana Martinez
Governor
Demesia Padilla, CPA
Cabinet Secretary

Motor Vehicle Division Offers New Services to Customer Through Interactive Phone System

SANTA FE – New Mexicans can now renew their vehicle and boat registrations, check driver's license status or pay traffic citations through an interactive phone system without having to visit a Motor Vehicle Division office or talking to a customer service agent.

By calling the toll-free telephone line, 1-888-683-4636, they can also request for a replacement license plate and sticker; locate the nearest MVD office and office hours; and send or receive electronic faxes.

"Our goal is to provide more online and interactive phone services to our customers so they can save time from visiting an MVD office," said Demesia Padilla, Cabinet Secretary for the State Taxation and Revenue Department. "This will not only improve our operational efficiencies, but cut down on longer wait times for customers visiting MVD offices for other services."